



## Emergency Management Federal Agencies

# Our mission is to make the world a safer place.

Constant Associates (CONSTANT) is an award-winning solutions provider that supports federal partners across the preparedness cycle. We help agencies strengthen emergency management capabilities and deliver measurable improvements in readiness and disaster outcomes. Our core capabilities include:



### **Organizational Effectiveness and Process Improvement:**

We provide program, analytical, stakeholder engagement, and policy development support to refine organizational systems, improve efficiency, strengthen coordination, and streamline program performance.



**Training and Exercises:** We apply best practices like the Analyze, Design, Develop, Implement, and Evaluate (ADDIE) model and Homeland Security Exercise and Evaluation Program (HSEEP) to training and exercises, respectively. We develop consequence-driven training modules that strengthen operational readiness, and design exercises that result in tangible strengths and corrective actions for jurisdictions to address and a meaningful return on investment.



**Data-Driven Planning:** We integrate data, analytics, and commercial solutions to support leaders in making better-informed decisions during emergencies.

We also bring deep experience serving as a conduit between federal policy and state and local execution. We translate national frameworks into actionable, locally conscious solutions.

## Certifications

- 8(a) Certified Business
- Economically Disadvantaged Women-Owned Small Business

## Contract Vehicles (Select)

- GSA Multiple Award Schedule (Contract #: 47QRAA18D0008)
- GSA OASIS+ WOSB (Contract #: 47QRCA24DW219)
- GSA OASIS+ 8(a) (Contract #: 47QRCA25DA077)
- GSA OASIS+ SB, WOSB, and 8(a) for Joint Venture Constant Solutions, LLC

## Contact Us

### **Lynn Brown**

Senior Associate

E:Lynn@constantassociates.com

### **Cyndi Mellen**

Business Development Director

E:Cyndi@constantassociates.com



Scan our QR code to learn about how CONSTANT can support your organization.

# Resilience is CONSTANT™

## Emergency Management Project Highlights

### U.S. Small Business Administration (SBA) Disaster Recovery, Mitigation, Policy, Data Analytics

CONSTANT is supporting the SBA Office of Disaster Recovery and Resilience (ODRR), executing task orders on a \$50M IDIQ. On the current task order, CONSTANT:

- Provides analytical, planning, and coordination support.
- Develops and implements outreach and engagement strategies to align SBA recovery and resilience efforts across the SBA enterprise.
- Standardizes field operations center policies and procedures to streamline disaster operations.
- Developed trainings, videos, and communications materials to promote SBA's disaster mitigation loan option.
- Deployed surge staff to deliver mitigation training in disaster impacted communities in Florida, North Carolina, and California following Hurricanes Helene and Milton and the 2025 Los Angeles Wildfires.



CONSTANT team member Jessica Driskill facilitates a mitigation training session for Hurricane Milton survivors.

### Federal Emergency Management Agency (FEMA) Training Support

CONSTANT develops courses and materials to meet FEMA's goal of ensuring a qualified and capable incident workforce. We support curriculum development, sustainment, and management for FEMA's Qualification System (FQS), a set of metrics used to gauge capabilities for those deployed in disaster response and recovery positions. Over multiple contracts, CONSTANT has developed or revised more than 150 training courses, including creating new courses, updating existing courses to incorporate more dynamic scenarios, and converting course materials to compliant templates. Deliverables include 508-compliant course instructor guides, participant guides, experiential learning activities, test banks, and handouts.

### FEMA National Exercise Division (NED) Support

Over the past five years, CONSTANT has supported FEMA NED with the conduct of emergency preparedness exercises and nationwide readiness activities, including the National Exercise Program (NEP) and the Homeland Security Exercise and Evaluation Program (HSEEP). CONSTANT advanced the NEP through program management and mission support, policy, document, and tool development, and exercise support. CONSTANT also provided technical staff to support National Level Exercise (NLE) Program development, conduct, and evaluation across several deliveries.

### U.S. Department of the Interior (DOI) Planning and Exercises

CONSTANT supports the DOI Office of Emergency Management (OEM) with multi-year projects, providing technical assistance and support to the NLE and planning initiatives. We conducted regional tabletop exercises (TTXs) with DOI for the 2022 NLE before leading the National/Regional functional NLE. We later provided emergency management technical assistance to regional entities to review and update continuity of operations plans, develop a regional concept of operations plan, and develop materials for two TTXs as templates for hazard-specific response. Recently, we facilitated a TTX for the Interior One Health program and supported two DOI regions to develop and exercise contingency and operational plans.