



## Healthcare Preparedness

# Our mission is to make the world a safer place.

Constant Associates (CONSTANT) is an award-winning consultancy focused on executing our mission of making the world a safer place. We are an 8(a)-certified and Economically Disadvantaged Woman-Owned Small Business with a long history of helping clients across all levels of government and the private sector prepare for catastrophic disasters and emerging threats. We specialize in Healthcare Preparedness, and our core capabilities include:



## Healthcare Preparedness

- **CMS and Joint Commission Compliance:** We assist healthcare organizations with aligning to standards established by the CMS and The Joint Commission. This includes emergency policies and procedures, hazard vulnerability analyses, emergency operations plans, communications plans, continuity of operations plans, and more.
- **Medical Surge:** We prepare healthcare providers for influxes of patients that exceed normal operating capacity and impact patient care. Medical surge plans, trainings, and exercises are our specialty, and we have expertise in concepts like patient tracking and use of alternate care facilities.
- **Mass Casualty Incidents:** We empower healthcare providers and EMS with tools to prepare for and respond to MCIs. This includes projects related to Command Center coordination, Family Information Center integration, training programs like Stop the Bleed and 15 til' 50, and surge exercises.
- **Hospital Preparedness Program:** We work with healthcare coalitions across the nation to coordinate activities among government and strengthen collective emergency preparedness, response, and recovery. We support HCC planning, training, and exercises.

## Contracting Information

- 8(a) Certified Business
- Economically Disadvantaged Women-Owned Small Business
- Small Business Enterprise (SBE), Women Business Enterprise (WBE), and Disadvantaged Business Enterprise (DBE) certifications for entities in CA, NY, OR, TX, and WA

## Contract Vehicles

- GSA Multiple Award Schedule (Contract #: 47QRAA18D0008)
- GSA HCaTS 8(a) Pool 1 (Contract #: 47QREB21D0005)
- GSA OASIS+ WOSB (Contract #: 47QRCA24DW219)
- GSA OASIS+ 8(a) (Contract #: 47QRCA25DA077)

## Contact Us

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Scan our QR code to learn about how **CONSTANT** can support your organization.

## Resilience is CONSTANT™

We do it differently. We provide niche resilience services in the defense and homeland security space. We support our comprehensive, customized plans with quick reference guides. We use industry best practices and leading technologies to enhance our training and exercise deliveries. Our expertise in recruiting and staffing allows us to quickly provide qualified staff for surge and steady-state needs. Our solutions in marketing and outreach include social media, graphics, imaging, and language that reflect the communities we serve.

**We spotlight past performance across Healthcare Preparedness:**

### International Medical Corps (IMC) Preparedness Trainings

CONSTANT worked with the IMC to develop four (4) healthcare training courses centered on the following topics: Infectious Disease Preparedness for Clinics; Hazard Vulnerability Analysis; Continuity of Healthcare; and Medical Needs in Shelters. For each course, CONSTANT developed a suite of training curriculum materials, including Participant Guides, Instructor Guides, slide decks, handouts, pre/post-tests, feedback forms, outreach flyers, course implementation checklists, and more. The training was rolled out to more than 5,000 primary care associations and federally qualified health centers.

### Statewide Disaster Behavioral Health Framework

CONSTANT crafted a Disaster Behavioral Health Framework for Arizona Health Care Cost Containment System (AHCCCS) that is designed to outline best practice considerations for advancing Arizona's future disaster behavioral health preparedness, response, and recovery. It is a blueprint to help communities integrate emergency management and disaster behavioral health resources. It is dual purposed in that the concepts outlined within the Framework are intended to aid Arizona's residents in holistic recovery and ensure that frontline responders are equipped with the emotional and psychological tools that they need following a disaster. The Framework also contains valuable resources for health education, hospital response planning, disaster resiliency, and meeting diverse community needs.

### HCC Medical Surge Annexes and MRSE

CONSTANT has supported multiple healthcare coalitions with annual or performance measure requirements for the Hospital Preparedness Program cooperative agreement, including the Medical Response and Surge Exercise (MRSE) and the development of specialty surge annexes. We have developed surge annexes covering pediatric, burn, infectious disease, radiation, and chemical for multiple clients using an iterative, data-driven, and custom approach. We continue to work with healthcare coalitions as they develop, design, facilitate, and evaluate the annual MRSE that align with ASPR best practices.

## Customers

CONSTANT has been honored to support agencies across all levels of government with Healthcare Preparedness initiatives, including:

- HHS Administration for Strategic Preparedness and Response (ASPR)
- California Department of Public Health
- California Primary Care Association
- Arizona Coalition for Healthcare Emergency Response
- Arizona Health Care Cost Containment System
- San Diego County Health and Human Services Agency
- Hospital Association of Southern California
- International Medical Corps
- San Francisco Department of Public Health
- Washington Department of Health

## Past Performance

Our commitment to innovation, our client-focused approach, and our record of success means we can deliver solutions to your agency's most pressing needs. Additional past performance includes:

- HHS CMS Medicare Advantage Tabletop Exercise
- Arizona Coalition for Healthcare Emergency Response Continuity of Operations Plan and Chemical Surge Annex, Training, and Exercise
- Washington Department of Health Patient Movement Plan
- California Primary Care Association Emergency Preparedness Symposiums
- San Diego County Health and Human Services Agency Healthcare Exercises
- Solano County Chemical Surge Annex, HVA Training, and HCC Response Plan Update
- Mass Casualty Incident "15 til' 50" Medical Surge Training